

DUSHYANT PURI, MBA, CSPO

Technical Product / Program Manager | Software Delivery • AI-Adjacent Platforms • API & Data Integrations

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Professional Summary

Technical product leader who ships software in complex, multi-team environments. Turns strategy into clear roadmaps, requirements, and predictable releases; partners with Engineering, UX, and Customer teams; and measures adoption with simple KPIs and dashboards. Growth-mindset operator who uses lightweight experiments, telemetry, and AI-assisted tooling to move faster without losing quality

Core Skills

Product strategy and roadmap ownership • Discovery and requirements • Back-office and ops workflows • API/integration literacy and data mapping • Non-functional needs (reliability, performance, supportability) • Release/change management and cutovers • KPI design and outcome tracking • Stakeholder and executive communication • Go-to-market support (enablement notes, release demos, internal FAQs) • Risk/issue and dependency management • Vendor selection/SOWs and budget visibility • Agile/Hybrid delivery (Scrum/Kanban)

Selected Technologies

Jira and Confluence (workflows, automations) • Azure DevOps • MS Project • Smartsheet • Power BI • Figma collaboration • Google Analytics/Amplitude (exposure) • SAP/ERP exposure • GitHub (coordination) • Mapping/telemetry concepts • Mobile + web app delivery • AI-assisted workflows

Professional Experience

Project Manager — Software

Conestoga College – Research, Innovation & Entrepreneurship | Jan 2021 – Present

Owned a multi-project software portfolio; managed product lifecycle from problem framing to adoption with data-informed decisions

- Built and communicated product roadmaps tied to business goals, user outcomes, and delivery milestones
- Ran discovery (interviews, artifact reviews) and translated insights into product requirement docs (PRDs), user stories, and acceptance criteria with clear success measures
- Partnered with Engineering and UX to scope features, sequence interdependencies, and protect quality and timelines
- Instrumented usage signals and dashboards (Google Analytics/Amplitude exposure, Power BI) to track activation, engagement, and workflow health
- Prioritized backlogs using impact/effort and evidence from customers and stakeholders; documented decisions and trade-offs
- Partnered with Client Success and Support on release readiness, enablement notes, and internal FAQs; delivered product demos and training when needed
- Issued concise status and KPI updates for leaders; surfaced risks early with options and owners
- Held post-release reviews to capture learning and adjust roadmap priorities

Part-time - Faculty — Project Management

Conestoga College – School of Business | Jan 2021 – Apr 2025

Mentored emerging PMs in practical product habits—discovery, documentation, metrics, and stakeholder communication

- Led workshops on framing problems, defining acceptance criteria, and planning releases
- Created templates for briefs, scorecards, and decision records used by student teams
- Coached 1:1 on clear updates, risk surfacing, and follow-through

Project Manager — Innovation & Digital Services

Skyjack Inc. | Jan 2019 – Oct 2020

Led a telematics/analytics stream; aligned product requirements with data flows and reliability needs and supported go-to-market across field teams

- Partnered with Engineering on interfaces and non-functional expectations; sequenced releases to reduce risk and improve supportability
- Maintained risk and decision logs; kept schedules stable with clear change control
- Ran readiness with Support and field teams; prepared training, runbooks, and handoffs before launch
- Managed vendor SOWs and forecast vs actuals; made trade-offs visible to stakeholders
- Reported progress and risks with customer impact and concrete asks
- Released in measured steps tied to adoption and support indicators

Project Manager — Continuous Improvement

Specialty Innovations and Manufacturing Ltd. | Apr 2016 – Jan 2019

Delivered internal SaaS/process tools as products; treated operations as customers and iterated toward measurable lift

- Scoped features and releases; defined user stories, service levels, and acceptance criteria
- Used dashboards to track cycle time and quality; iterated based on user feedback and data
- Managed integrations and documented change impacts and handoffs
- Reported outcomes and trade-offs in clear, action-oriented updates
- Produced playbooks and training to accelerate adoption

Project Coordinator – Manufacturing processes

Specialty Innovations and Manufacturing Ltd. | Sep 2014 – Apr 2016

Supported product-adjacent initiatives with disciplined planning and documentation

- Maintained schedules, risk logs, and decision registers
- Prepared cost/benefit inputs and tracked SOWs to closure
- Coordinated cross-team reviews and implementation documents
- Produced rollout and support guides to anchor adoption

Supply Control Coordinator

Lakshmi Precision Screws Ltd. (Aerospace) | Jan 2012 – Apr 2013

Supported change with clear interfaces, predictable schedules, and measurable outcomes

- Documented process and system interfaces and impacts
- Tracked budgets and timelines; surfaced risks and decisions early
- Consolidated executive updates with next actions and owners
- Standardized checkpoints to improve predictability

Education

- **MBA**

University Canada West, Vancouver

- **Postgraduate Certificate – Project Management**

Conestoga College, Kitchener

- **Certification in Project Management**

University of Waterloo, Waterloo

- **Certification in Logistics, Materials, and Supply Chain Management**

University of Waterloo, Waterloo

- **B.E., Mechanical Engineering**

Rajiv Gandhi Technical University (India)

Certifications

- **Advanced Certified ScrumMaster (A-CSM)** – Scrum Alliance
 - **Certified Scrum Product Owner (CSPO)** – Scrum Alliance
 - **Certified ScrumMaster (CSM)** – Scrum Alliance
 - **PRINCE2® Foundation & Practitioner** – AXELOS Global Best Practice
 - **Lean Six Sigma White Belt** – Management & Strategy Institute
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